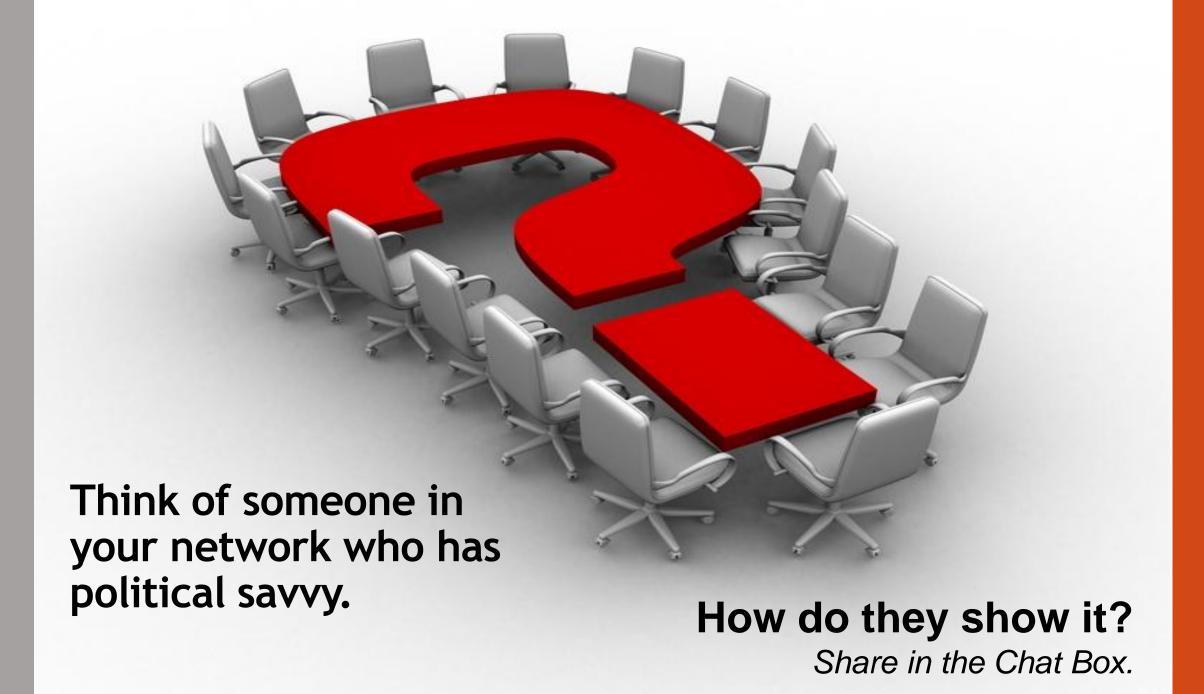
# Building Savvy and Resilience in your Partnership Network



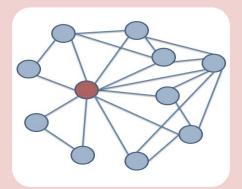




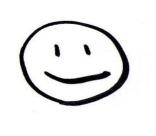












#### SOCIAL ASTUTENESS

Sees realities clearly

Socially perceptive

#### INFLUENCE

Gathers allies

Builds relationship with diverse parties including opponents

#### NETWORKING ABILITY

Builds internal and external networks

Keeps self and others in the loop

### PURPOSEFUL / CONSIDERED

Thinks before speaking

Considers alternatives before acting

#### APPARENT SINCERITY

Is genuine

Inspires trust

Listens with empathy

Adapted from Political Skill, Gerald Ferris and The Center for Creative Leadership

#### Savvy Behaviors for Individuals

### Competencies

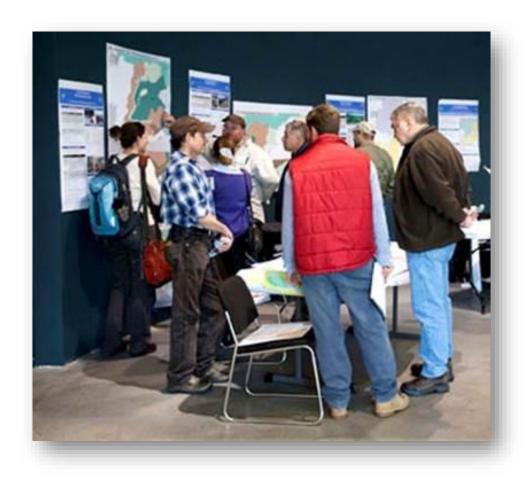
#### External Awareness

- Identify internal and external politics, policies and trends that impact the organization
- Understand organization's impact on others

#### Political Savvy

- Approach problems with a clear view of reality
- Recognize the impact of alternative actions
- Use the dynamics of power, organization, and decision making to achieve objectives

1. ESTABLISH CONNECTIONS with diverse organizational interests to effectively communicate priorities and strategic direction, build organizational credibility, and generate external support for conservation goals.







2. INSPIRE TRUST AND PUBLIC APPRECIATION in the partnership's mission and activities through personal example and policies, procedures, products and services.

#### **Nurturing Trust Diversity**



#### Dispositional

Individual tendencies to trust or distrust



#### ★ Affinitive

What we have in common, affinity





Past performance, goal alignment, competence



#### Systems-based

AKA Procedural:
Guiding rules, joint
agreement, fair
process

Q: How are we inspiring trust and appreciation through our personal example and actions?



"Interpersonal (affinitive and rational) trust can help buffer against changes to our systems or procedures."

### Inspire Trust: Words and Actions

- Start where they are
- Listen and speak from the heart
- Do what you say, and say what you'll do
- Develop a shared vocabulary with partners
- Engage in ongoing and open dialogue





### Competencies

Flexibility

Resilience

- Anticipate and be open to change and new information
- Rapidly adapt to changing conditions and unexpected obstacles
- Remain optimistic and persistent.
- Deal effectively under pressure and recover quickly from setbacks

3. ANTICIPATE RESISTANCE to policies or actions and take proactive steps to address opposing arguments through constructive dialogue.





### **Stay Connected**

- Listen, listen, listen
- Separate the people from the problem
- Respect their interests
- Look for common ground, and ways to support their values
- Acknowledge potential losses



4. ADAPT STRATEGIES to preserve important partnering relationships even through changes in organizational capability, capacity, or context.





## Change Management: Shore Up



- Strengthen relationships
- Build alliances (the likely and unlikely)
- Score early wins, sell pieces of ideas
- Reciprocate
- Manage up and out

#### Group 1:

Staying connected and in the loop

#### Group 2:

Inspiring trust and appreciation

#### Group 3:

Anticipating resistance and communicating value

#### Group 4:

Staying flexible, resilient, and healthy through change



#### Advice from MbN Peers

"If you want to change someone's mind, change the mind of the person next to them."

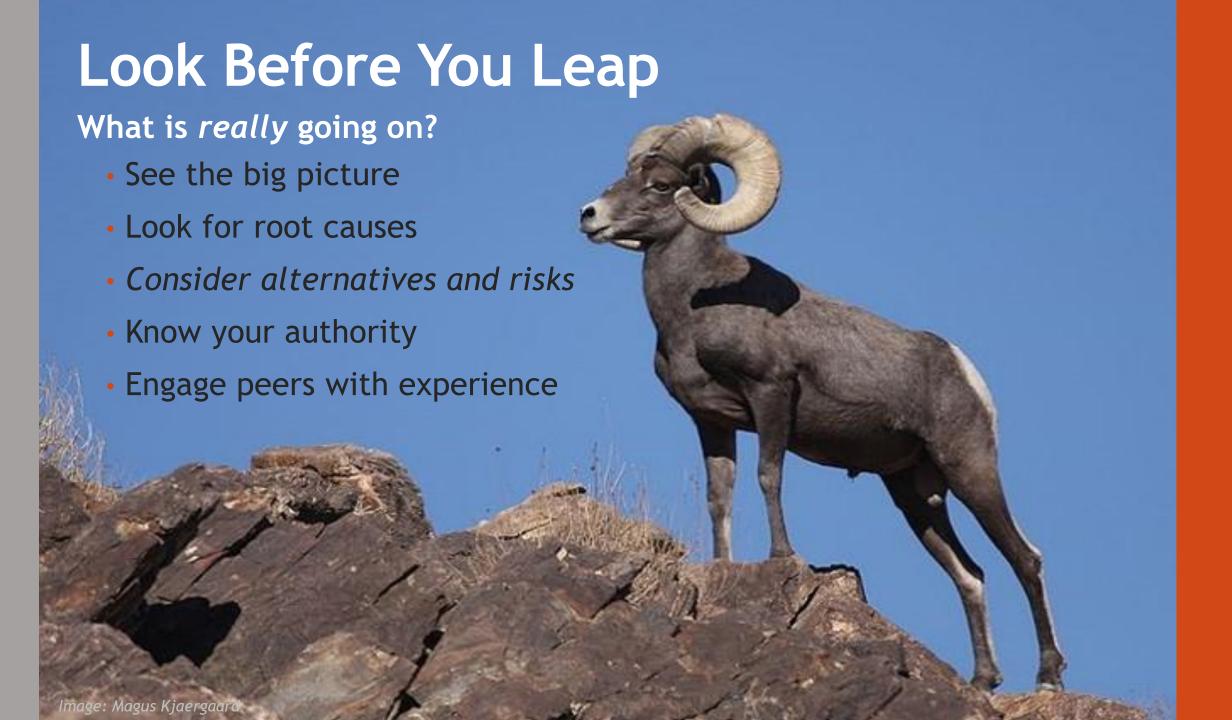
"Find key people within opposition that you can persuade or influence."

"Talk with community leaders, partners of partners. Have the partner carry the message."

"Tie your goal to activities that others are doing."

"Use your network to identify other stakeholders not on your radar."

"Be the first to reach across the aisle."







#### Stepping into Action: Savvy and Resilience

Which of these steps will you work on in the coming months?